



Building High Performance Teams

**Suitable for:
Managers, Supervisors and Team Leaders**

Course duration: 2 days

NQF level: 5

Course objective:

In the majority of organisations, so-called “teams” are nothing more than groups of people instructed to work together – with frustrating results for all. It doesn't have to be like that.

Gain the knowledge and skills to lead your teams to becoming enthusiastic high performance teams.

Course content and outcomes:

- Understanding group dynamics
- Creating the environment for high performance
- The stages of team development: accelerating the process
- Pseudo, real and high performance teams
- Team roles: synergy through diversity
- Aligning teams with organisational synergies
- Building a learning culture: dealing with mistakes and failure
- Emotional intelligence – managing its effect on team dynamics
- Accountability within teams
- Team planning, problem solving and decision making
- Sustaining team effectiveness
- Reward and recognition within teams



Contact us to register or arrange in-house training:

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